



Healthcare

What opportunities are there?

Registration & Immigration

Cultural Awareness / Etiquette



QATAR

Education

Healthcare

Cost of Living

Transport

UNITED ARAB EMIRATES

Education

Healthcare

Cost of Living

Transport

SAUDI ARABIA

Education

Healthcare

Cost of Living

Transport

Contact Us



Healthcare

Healthcare is regarded as one of the fastest growing sectors in the Middle East. Healthcare spend in the GCC in 2011 was estimated to be \$46.12bn and this is expected to reach \$133.19bn in 2018, due to a rising population, an increase in lifestyle diseases and deeper insurance penetration.

There are numerous high profile healthcare projects being built across the region, both by governments and by private foreign healthcare investors, with big names like Cleveland Clinic and King's College London joining companies already established in the market, such as Johns Hopkins, Imperial College London, Cornell University and Moorfield's.

Whether working within a Government or a private hospital, Doctors moving to the Gulf region will have the opportunity to work alongside a truly global workforce in state of the art facilities, with the latest technologies and without budgetary constraints. There are also opportunities to bring new skills and experience to the market, shaping healthcare expectations in this fast developing region.

Standards are remarkably high for such a fast developing sector, with the majority of hospitals JCI Accredited, or at least working towards JCI Accreditation. The Middle East has changed enormously over the last 50 years and continues to do so. The healthcare sector is integral to the regions continuing growth and development, and the investment being made clearly reflects this.

What opportunities are there?

The majority of opportunities in the Gulf are at Consultant level, working in hospitals or specialist clinics, both government and private. The qualifications and experience needed to practise as a Consultant depends on where you did your training. If specialist training was done in the UK (a Tier 1 country) you need to have 1 years post-CCT experience to work as a Consultant. Tier 2 countries require 5 years' experience post specialisation.

Due to the Middle Eastern culture of self-referral there has been a lack of opportunities for GPs, but this is starting to change. The Ministries of Health in Saudi Arabia, Qatar and the UAE have all put policies in place to massively increase their primary healthcare offerings, and we are now seeing a growth in opportunities for overseas GPs.



Unfortunately there are no real opportunities for Junior Doctors to go to the Gulf. There are only a few training hospitals and they are focussed on training local physicians, not offering places for overseas graduates. Also, Consultant-led care is the norm across the region, further limiting opportunities.

Registration & Immigration

The process of obtaining medical registration in the Gulf will vary depending on the country you decide to work in. Gaining licensure will involve a number of steps that may involve assessments, background checks, certificates of good standing and a required number of years of practise depending on your specialisation. Generally speaking, you must

hold a medical qualification listed from a medical school listed in the International Medical Education Directory of the Foundation for Advancement of International Medical Education and Research.

Similarly, visa application processes vary by country, but generally speaking once a job offer has been made the prospective employer will play a large part in helping you obtain the relevant employment / residence visa. For further information it is best to contact your Head Medical Recruitment Advisor who will be able to provide you with details relevant to your desired location. The links below also provide useful guidance on some of the requirements stipulated by the different countries in the Gulf region:

Qatar Supreme Council of Health
UAE Ministry of Health
Saudi Arabia Ministry of Health

Cultural Awareness / Etiquette

Although the Middle East is a large expanse of geography with a variety of countries and customs, noting the following general points of etiquette can be useful when dealing with people who have been raised according to the traditions of the Middle East:

It is best to avoid discussions about religion and the politics of the Middle East.
 Always bear in mind that you are expected to behave in a way that fits in with your fellow residents.



- As a general rule, women's clothing should cover the tops of the arms and legs. Anything that is revealing should be kept to the privacy of your home.
- Public displays of affection between people of the opposite gender, including married couples, are generally frowned upon. This can include activities as minor as hand-holding.
- Displaying the sole of one's foot or touching somebody with one's shoe is often considered rude. This includes sitting with one's feet or foot elevated. In some circumstances, shoes should be removed before entering a living room.
- Many in the Middle East do not separate professional and personal life. Doing business revolves much more around personal relationships, family ties, trust and honor. There is a tendency to prioritize personal matters above all else. It is therefore crucial that business relationships are built on mutual friendship and trust.
- Muslims are obliged to pray five times a day, therefore daily routines, appointments and meetings must be fitted in appropriately around prayer times. Friday is the day for congregational prayers and it is obligatory for all males to attend.
- The traditional Islamic greeting you will hear is 'Asalamu alaykum' (peace be with you). As a non-Muslim you would not be expected to use it, but if you did you would receive the reply 'wa alaykum salam' (and peace be with you).
- The roles of men and women are far more defined in the Arab culture and interaction between the sexes is still frowned upon in certain arenas. If you are introduced to a woman as a male, it is advisable to wait and see if a hand is extended. If it is not, then do not try to shake hands. Avoid touching and prolonged eye contact with women.
- Never refuse refreshments offered, as this
 will be taken as an insult to your host. Once you
 have received your refreshment, you may however
 just take a sip and leave the rest in the glass or cup.
 Generally speaking, sweet black tea with fresh mint, small glasses of fragrant
 coffee, fruit juice or water will be offered.



You will be expected to remove your shoes on entering a private residence so it is important to ensure you have clean feet or wear respectable socks. If you are invited for a meal in a private home that is eaten at floor level, remember to sit so that the soles of your feet do not face anyone. Only take food with your right hand. Do not explicitly admire anything belonging to your host. Your host would then be honour bound to make you a gift of the item, and would in turn expect a gift of the same stature in return at a later stage.

The points above are by no means a fully exhaustive list of do's and dont's for the Gulf region, and more research should be undertaken once you are aware of where exactly it is that you will be working.

Qatar

Population: 2.17 million

Capital: Doha

Area: 11,437 sq. km

Official Language: Arabic

Currency: 1 Riyal = 100 dirhams

Qatar, a former pearl-fishing centre, is now one of the richest countries in the Gulf region. Thanks to the exploitation of large oil and gas fields, rapid expansion has led to economic diversification and the development of an all-

embracing welfare state, with many services being free or heavily subsidised. Possessing more than 15% of the world's proven gas reserves, Qatar has ambitions to become a global energy giant, and is also home to the Sidra Medical and Research Centre, a facility devoted to the specialist care of paediatric and high-risk obstetric patients.

Qatar has plenty to offer in terms of lifestyle as well as career opportunities. From natural attractions such as the inland sea Khor al-Adaid and its surrounding desert, to cultural and historical heritage sites in and around the capital Doha, including the Museum of Islamic Art, the historic fishing port, the old markets and Doha's beautiful waterfront – the Corniche.

The annual Book Fair and the Tribeca Film Festival are further highlights in Doha's cultural diary. Qatar has been selected to host the 2022 FIFA World Cup, and will be the first country in the Middle East to do so. There are also a plethora of shopping options in Doha, from traditional souks (markets) to modern air-conditioned malls.



Education

Qatar has numerous schools and is able to cater for local and most foreign national needs, with the Ministry of Education and the Supreme Education Council jointly controlling the education system. There are 185 private schools within Qatar of which 24 belong to foreign communities and are overseen by the

embassies of those countries. International and private schools are popular among expatriates, with curriculums including

International, British, American and French.

Most schools have a waiting list so it's best to contact the schools well in advance, and schools accept students at any time of the year depending on place availability. It is advisable to register for a place as soon as you can before arriving in Qatar, as school classes are limited to 30 children per class by law. Many schools here accept applications a year in advance from when you want to start and also require students to complete an entrance exam as well as provide reports and results from previous schools.

Most schools here for expatriate children are Private, so fees are usually met by either the employer or the parents. The fees for schools increase depending on the level of education provided, so by the end of secondary level they will be higher than primary. The school year is split into three terms and fees are paid at the start of each term.

Healthcare

Health insurance is normally organised by employers, and the standard of care in Qatar is excellent. If health insurance is not included in your payment package, then highly subsidised health and dental care with Hamad Medical Corporation can be accessed with the purchase of a Hamad Card (100 QAR). Since the country opened its first hospital 50 years ago, many changes and improvements have been introduced. The healthcare system is available to all, whether you are a national, an expatriate, or a tourist.

Cost of Living

Employment packages for expats are usually quite lucrative and are one of the main draws for those who choose to relocate to the country. The population of Qatar continues to grow, and many people find that a move here provides them with the



opportunity to further develop their career, and also allows them to make and save a fair amount of money.

Accommodation costs will form the bulk of an expat's expenditure, roughly 30–40% of a monthly salary. As with any other country, the price of rent will be dictated by the type of property and its location. Many expats moving to Qatar will be based in its largest city, Doha, and people tend to choose which area they live in according to availability and proximity to work or their children's school. All areas of Doha have their pros and cons according to personal tastes, but there are no 'bad' sections of town.

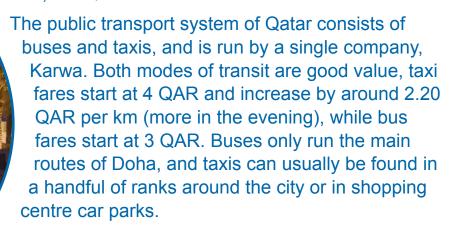
In Qatar, a housing allowance will most likely be part of the expat's salary, and is usually paid in monthly installments. Rental costs will also vary depending on whether the accommodation is furnished or unfurnished, and it never hurts to try and negotiate a lower price.

Utilities are reasonably priced, but it is good to be aware of small extra accommodation costs that may add up. Some apartments have yearly maintenance/service fees attached, and expats need to know if payment is the responsibility of the tenant or the landlord.

Transport

Both renting and buying a car are viable options in Qatar. There are plenty of rental companies, many of which offer better rates the longer the lease period. A small car,

such as a Nissan Sunny, will cost around 3,000 QAR per month, while a larger four-wheel drive vehicle will cost at least 5,000 QAR a month.





United Arab Emirates

Population: 9.35 million

Capital: Abu Dhabi

Area: 77,700 sq km (30,000 sq miles)

Official language: Arabic

Currency: 1 Dirham = 100 fils

The United Arab Emirates (UAE) is a federation of seven states: Abu Dhabi, Dubai, Ajman, Fujairah, Ras al Khaimah, Sharjah and Umm al Qaiwain. Since Abu Dhabi became the first of the emirates to begin exporting oil, the country's society and economy have been transformed. Oil revenues have been invested into healthcare, education and the national infrastructure, diversifying the economy and creating booming business, tourism and construction sectors.

During the credit boom that built up after 2000, the UAE emerged as the

cosmopolitan hub for the Middle East. Foreign investment

paved the way for construction projects such as Palm Island or the Burj Khalifa skyscraper, the world's tallest building. Residents in the UAE enjoy a high standard of living because of oil wealth, and economic diversification has dampened the effects of oil price fluctuations on the stock

market.

The Dubai International Film Festival and the Sharjah International Book Fair attract visitors from all over the world. Both Abu Dhabi and Dubai have ambitious plans to open world-class museums and galleries, and there is also a lively dance and music scene with festivals and international acts performing across the UAE. Sports fans can head to the Formula One Grand Prix, and the UAE is a paradise for shoppers, boasting several giant

shopping malls. Dubai's gold souk is nothing short of spectacular, and well worth a visit.



Education

The UAE offers excellent education for its nationals through its fully subsidised public schools and universities. Primary and secondary school education is compulsory for all UAE Nationals. Teaching is carried out in Arabic with the emphasis of English as a second language. They have some excellent private schools (primary, intermediate and secondary) and universities which are

internationally accredited to some of the best learning institutions in the world. Almost all the teaching in these

schools is carried out in English.

School fees vary from school to school, but in general compare quite favourably to the prices you would be charged for private schools in the Western world. There are over 130 private schools in the UAE, many of which specifically cater to the large English-speaking expat community. Many follow the British education system and teach the National Curriculum of England in primary school, then offer IGCSE and A-Level qualifications at the senior level. Other institutions follow the US, Indian or UAE public school syllabus, with a handful following other curricula like the Australian National Curriculum.

It's absolutely essential to apply as soon as possible. Most schools will post admission requirements and application procedures on their websites; in many cases it's possible to begin the application process from abroad. Good international schools are flooded with applications each year, and this should be one of the first priorities for expats with children when planning their relocation.

Healthcare

Standards of healthcare are considered high in the United Arab Emirates, resulting from increased government spending during strong economic years. The UAE currently has over 40 public hospitals, and the Ministry of Health is undertaking a multimillion-dollar program to expand health facilities and hospitals, medical centres, and trauma centres in the seven emirates.

Across the UAE, the majority of medical services are up to European standards. The comprehensive, government-funded health service, and a fast developing



private health sector, have pushed healthcare indicators to respectable levels. Life expectancy at birth is 78.3 years. Malaria, measles and poliomyelitis, once endemic in the UAE, have been eradicated. Chronic disease, such as diabetes and coronary heart disease, is the new target. Health promotion campaigns to

improve lifestyles are underway.

Expats can buy their own health insurance, and apply for a health card from the Health Ministry, which gives access to the state system in emergency. Those with private cover may not to be welcomed in some state hospitals for elective treatment. There is no automatic provision for this. In short, if you have private insurance, you're expected to use a private hospital. It's a good idea to know the location and contact details of your nearest

Cost of Living

private hospital.

Though rental rates have declined slightly since peaking in 2008, when it comes to the cost of living expats should anticipate their largest expense to be accommodation. The cost of accommodation varies considerably, and is usually paid upfront or with post-dated cheques for a typical minimum term of one year.

Grocery prices are reasonable, but expatriates living in the UAE who search out luxury goods or brand names from home will need to be prepared to pay higher prices for those items. Local food stuffs will always be better priced than imported goods, so don't be afraid to try the Emirati equivalents to cut costs. Alcohol is expensive and can only be purchased in hotel bars and clubs (or for your own home if you have a license). Fuel costs are low, as are vehicle costs when compared to UK prices.

Transport

As petrol is quite cheap in the UAE, the main mode of transportation is the car. International car rentals and local companies offer great deals to expats who want to rent a car. Expats should, however, not hesitate to shop around and compare prices as rates may vary. In order to own a car, you must have a valid residency visa.

Expats should make sure to exchange their driver's license from home for a local one. The regulations for this process may vary from emirate to emirate. However, once the local driving permit has been issued, driving is legal throughout the entire



country. Expats also need to be prepared for plenty of speed controls with high fines. In the UAE, traffic regulations are strictly enforced, and even small violations can cause a lot of trouble.

Those who do not want to drive themselves can always take a taxi. Taxis are available almost everywhere in the UAE at relatively cheap rates. However, rates may differ depending on location and company. Please note that not all taxis are metered.

As most people travel by car or taxi, public transportation options are rare. Buses and minibuses are only available in Abu Dhabi, Al Ain and some parts of Dubai. The Dubai Municipality has taken it upon itself to improve the inter-emirate bus services as well. Some travel as far as Muscat, Oman. Buses in the UAE are generally clean and efficient. Cycling and walking is not very common in the UAE. Not only is it considered too hot to exercise in the open air during the summer months, there are also no bike paths for cyclists.

Saudi Arabia

Population: 28.8 million

Capital: Riyadh

Area: 2.24 million sq. km

Official language: Arabic

Currency: 1 Riyal = 100 halalah

The Kingdom of Saudi Arabia has become one of the wealthiest nations in the region thanks to vast oil resources. Sitting on more than 25% of the world's known oil reserves, the country is capable of producing more than 10 million barrels per day. The Kingdom is one of the major

players in the Arab and Muslim worlds, its stature built on geographic size, prestige as the birthplace of Islam, and oil. The working population is very multi-cultural due to a wide variety of job opportunities, competitive salaries and benefits for all nationalities.

Saudi Arabia is imbued with tradition and culture. The Kingdom has over 600 annual storytelling, dance and dramatic arts festivals. Of these, the colourful Janadriya Festival is the largest event, celebrating aspects of Saudi culture including fine arts, folk dancing, painting, weaving, literature, traditional and modern poetry.



Almost all items and well-known brands can be found in Saudi Arabia. Malls have an array of restaurants and fast food outlets like Domino's Pizza, KFC and Starbucks. In addition to the modern malls, you will find every town has a variety of traditional shopping centres, and a number of fascinating souks (covered markets).

Education

Local state schools are usually not an option for foreign children. There are numerous private schools which cater to the expat community and well-to-do Saudi families. Often, these private schools are under government control to a certain extent, in order to ensure that curriculum and standards of education meet those of state schools.

The language of instruction is often English, and classes are co-educational. Families with older children, however, should make sure that the

curriculum and standards of education are similar to those in their home country in order to ease the transition, especially with a view to their children qualifying for

higher education.

Expat families with children usually opt for international schools, of which there are a few in cities like Jeddah, Riyadh, or Al-Khobar. Some of them follow certain national curricula (e.g. British, American, Indian, and Pakistani); others offer the International Baccalaureate or a combination of international and third-country curricula. Some schools are affiliated with their national government and therefore may not accept third-country students.

Most international schools incorporate pre-school, primary and secondary school under one roof. As places are limited, make sure to apply as soon as possible.

Healthcare

Healthcare in Saudi Arabia is made up of a combination of government health facilities and private medical practices, many of which are staffed by English-speaking doctors. Most Western expatriates opt for private healthcare, with many employers providing medical insurance as part of a benefits package.



Private medical insurance is compulsory for all foreign nationals visiting or living in Saudi Arabia. This insurance is normally provided by the employer and enables the use of either state-run or private clinics and hospitals. With the exception of specialist government hospitals, private facilities are generally preferred by most Western expatriates as they are less crowded and provide a better service.

Basic and specialist healthcare and medical treatment provided are on a par with Western Europe or North America. There are 1,600 government-operated health centres across the country, with a similar number of private facilities. Most neighbourhoods (and many of the larger compounds) have at least one private clinic providing primary healthcare. Most healthcare staff are foreign and English is the common language in most hospitals and clinics (both government-run and private).

While there is strict segregation of the sexes in general society in Saudi Arabia, most clinics and hospitals are open to both men and women, and a female patient can be seen by a male doctor and vice-versa.

Cost of Living

You'll soon notice that there are a lot of construction projects going on in Saudi Arabian cities, as apartment blocks and family houses are being built in great numbers and at great speed to cater to the growing urban population. Most expats live in compounds: low-rise apartment blocks that form some sort of gated community. The more luxurious among them come with their own swimming pool, tennis courts, gym, children's playground, shops, and restaurant. The apartments themselves are usually spacious and well maintained. Whatever type of accommodation you are going for, make sure it provides covered parking facilities to protect your vehicle from sand, dust, and high temperatures.

Foreign residents have only been allowed to own property in Saudi Arabia since 2011, therefore most expats live in rented accommodation. A lot of big companies with a significant share of foreign employees have special deals with local landlords or estate agents, which enable them to offer a certain contingent of accommodation to their expat staff. The renting process itself is relatively straightforward, though you should make sure to have a certified English translation of the Arabic contract. Most



accommodation is unfurnished, and there are short and long-term

contracts available, ranging from one month to one year. As per usual, any damage done to the property exceeding the boundaries of fair wear and tear will have to be paid for.

Transport

Saudi Arabia has recently undergone an upgrading of its road network, and this is now of the highest standard. You can drive for up to three months in Saudi Arabia on the licence from your home country or on an international licence. After this time, you are required to have a Saudi driving licence. Some licences, including those from the UK and US, are convertible to a Saudi licence without a driving test.

The majority of Western expatriates in Saudi Arabia use cars as the primary method of transport (privately owned and rental), or use private drivers or taxis. However, there are some public transport options available that provide other ways to get around. Women are not allowed to drive in Saudi Arabia and there are rules about women being in a car with an unrelated man, even a driver, however this is commonly overlooked for foreign nationals, especially those from Western countries.

Hiring a car is possible for any male visitor to Saudi Arabia over 25 years of age who has held a driving licence in the country of origin for over one year. Driving licences are accepted from countries such as the UK and US, or International Driving Permits can be used. Extreme care should be taken when first driving in the country.

Taxis can be found in all the major cities, however, after major changes of the taxi system in late 2012, taxis cannot be hailed from the street or any other fixed location, and must be reserved in advance, even in busy venues such as airports and shopping centres. Fares are not always charged by meter, so it is best to agree on the fare when booking a taxi or before setting off.

Get in touch, we'd love to hear from you.

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